

CHRIS COLLINS

COUNTY EXECUTIVE

August 19, 2011

The Honorable
Erie County Legislature
92 Franklin Street – Fourth Floor
Buffalo, New York 14202

RE: Department of Social Services

Interpreter Services Contract Increases

Honorable Members:

This resolution authorizes increases to contracts with International Institute and Deaf Adult Services for interpreter services. The Department has revised procedures to include a telephone service language line and also a language day during which multiple clients requiring services are scheduled. The increase to these contracts is nevertheless necessary due to an increasing refugee population and mandated requests for interpreter services for non English speaking persons.

The children and families requiring translation are in many cases experiencing mental and emotional crises. The Department is mandated to provide interpreter services for clients involved in family court matters as well as in application for assistance. ECDSS staff provides interpreter service in Spanish, but other languages and signing are not available from staff members of the Department. This resolution has no fiscal impact in the 2011 Adopted Budget. The local share for these contract increases is available from prior year Federal Medicaid Assistance funds.

Should your honorable body require further information, I encourage you to contact the Department of Social Services. Thank you for your consideration on this matter.

Sincerely,

CHRIS COLLINS
Erie County Executive

MEMORANDUM

To:

Honorable Members of the Erie County Legislature

From:

Department of Social Services

Re:

Interpreter Services Contract Increases

Date:

August 19, 2011

SUMMARY

This resolution authorizes increases to contracts with International Institute and Deaf Adult Services for interpreter services.

FISCAL IMPLICATIONS

This resolution has no fiscal impact in the 2011 Adopted Budget. The local share for these contract increases is available from prior year Federal Medicaid Assistance funds.

REASONS FOR RECOMMENDATION

The Department has revised procedures to include a telephone service language line and also a language day during which multiple clients requiring services are scheduled. The increase to these contracts is nevertheless necessary due to an increasing refugee population and mandated requests for interpreter services for non English speaking persons and those requiring alternative communication.

BACKGROUND INFORMATION

ECDSS staff provides interpreter service in Spanish, but other languages and signing are not available from staff members of the Department.

CONSEQUENCES OF NEGATIVE ACTION

The Department would be unable to provide the mandated interpreter services.

STEPS FOLLOWING APPROVAL

The contract will be increased and services will continue.

A RESOLUTION SUBMITTED BY: DEPARTMENT OF SOCIAL SERVICES

RE: Interpreter Services Contract Increases

WHEREAS, the Department is mandated to provide interpreter services for clients involved in family court matters as well as in application for assistance; and

WHEREAS, the Department has revised procedures to include a telephone service language line and also a language day during which multiple clients requiring services are scheduled; and

WHEREAS, ECDSS staff provides interpreter service in Spanish, but other languages and signing are not available from staff members of the Department; and

WHEREAS, the increase to interpreter contracts is nevertheless necessary due to an increasing refugee population and mandated requests for interpreter services for non English speaking persons and those requiring alternative communication; and

WHEREAS, this resolution has no fiscal impact in the 2011 Adopted Budget as the local share is available from prior year Federal Medicaid Assistance funds.

NOW, THEREFORE, BE IT

RESOLVED, that the following budget amendments are hereby authorized in the 2011 Adopted Budget:

Department of Social Services, Department 120, Fund 110

ACCOUNT	<u>DESCRIPTION</u>	INCREASE
517172	International Institute	\$55,000
517102	Deaf Adult Services	3,000
	Total Expenditure	\$ <u>58,000</u>
407540	State Aid Admin	\$12,841
411540	Federal Aid Admin	26,976
466180	Unanticipated Prior Year Revenue	18,183
	Total Revenue	_\$58,000

and be it further

RESOLVED, as these services are needed immediately the section 19.08 Request for Proposal requirement is waived in execution of these contract increases, and be it further

RESOLVED, that the Erie County Executive and/or the Commissioner of Social Services are authorized to increase the contracts with the International Institute and Deaf Adult Services, and be it further

RESOLVED, that certified copies of this resolution shall be forwarded to the County Executive, the Commissioner of Social Services, the Erie County Comptroller and the Director of the Division of Budget and Management.